

THE BLACK KITE TICKETING SYSTEM

Seamlessly share and remediate critical issues in real time

Assign/Transfer Ticket	OVERVIEW
Image: Control of the state sta	Black Kite is the only cyber risk monitoring platform with an in-house ticketing system integrated with ServiceNow. With the click of a button, users can share a finding with any contact and track a ticket status from start to finish. We know how precious your time is, which is why we've made it easy to know where any issue stands— regardless of whether the ticket is still open.

SERVICENOW INTEGRATION

	Module 1	Asset	Detail	Ticket	Severity $\downarrow\uparrow$	Status	You ma
	Fraudulent Apps	0	#42999811 Fraudulent App Falled FRAAPP-001 See More	Assigned Admin User See More	Low CVSS: 2	Active	create i or send Service
]	Fraudulent Apps	0	#42999815 Fraudulent App Falled FRAAPP-002	Assigned Admin User See More	Low CVSS: 2	Active	passed Service labeled

You may list findings, create in-platform tickets or send them to ServiceNow. Tickets passed along to ServiceNow are clearly labeled with a cloud icon.



Automated ticketing workflow

BENEFITS



Audit and control problem remediation



Encourage cross-team accountability

To learn more, visit our website.

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