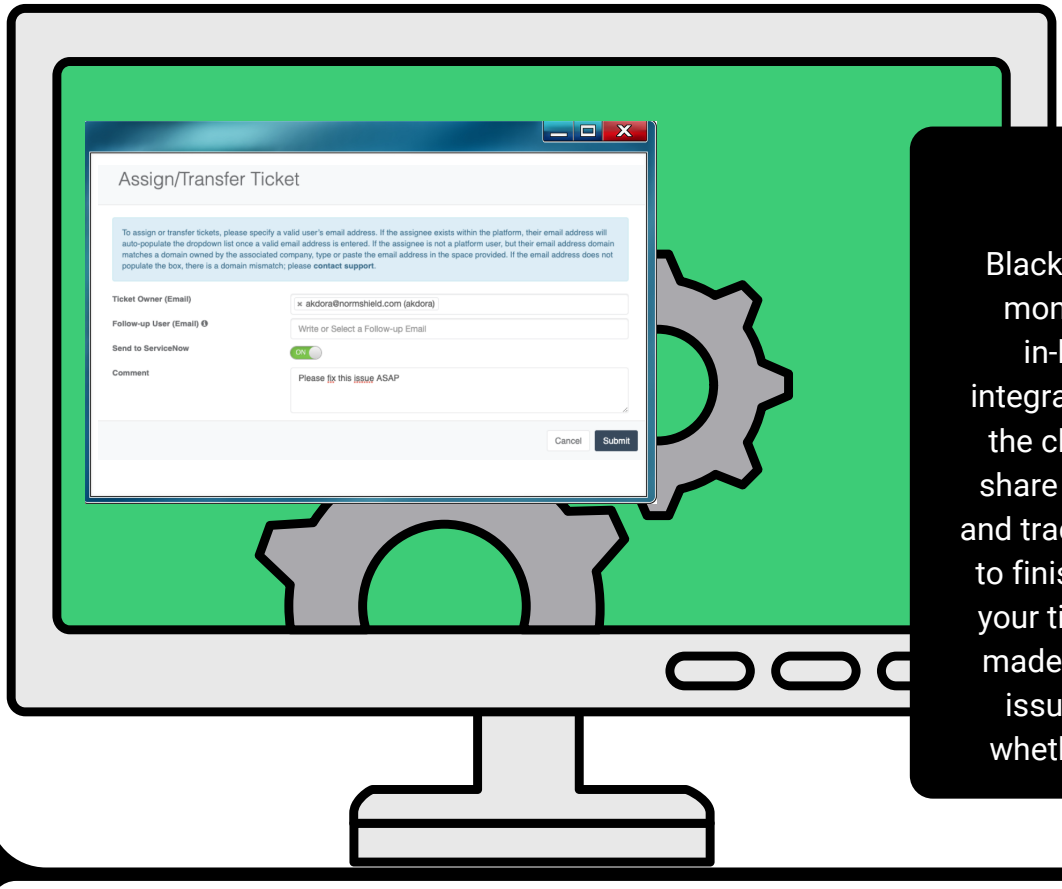
BLACK KITE

THE BLACK KITE TICKETING SYSTEM

Seamlessly share and remediate critical issues in real time



OVERVIEW

Black Kite is the **only** cyber risk monitoring platform with an in-house ticketing system integrated with ServiceNow. With the click of a button, users can share a finding with any contact and track a ticket status from start to finish. We know how precious your time is, which is why we've made it easy to know where any issue stands— regardless of whether the ticket is still open.

SERVICENOW INTEGRATION

You may list findings, create in-platform tickets or send them to ServiceNow. Tickets passed along to ServiceNow are clearly labeled with a cloud icon.

BENEFITS

Automated ticketing workflow

Audit and control problem remediation

Encourage cross-team accountability

To learn more, visit our website.

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